## **The North Bay Farmers' Market Code of Conduct**

The North Bay Farmers' Market endeavours, and has always endeavored, to provide a safe, caring and supportive environment for members of the public, its vendor members, contractors, and volunteers. The Board of Directors is fully committed to maintaining and enhancing that legacy.

The North Bay Farmers' Market strives to provide services in an accessible, safe, and welcoming surrounding. This Code of Conduct is intended to promote a harmonious and respectful working environment.

Vendors, contractors, and volunteers are expected at all times to:

- 1. Treat one another and the public with dignity, respect and hospitality;
- 2. Act with honesty, integrity and professionalism;
- 3. Observe high standards of appearance and conduct;
- 4. Avoid conflicts of interest;
- 5. Conduct themselves in a manner that is in the best traditions of the North Bay Farmers' Market, which reflects positively on our public image, and which fully supports our mission.

All customers of the North Bay Farmers' Market are asked to cooperate and participate in maintaining a positive environment by treating all individuals with respect and dignity by adhering to the following:

- 1. Threatening, abusive or harassing language or behavior towards a vendor, contractor, volunteer or member of the public is prohibited and where it may occur is to be reported immediately to a North Bay Farmers' Market Manager or board member.
- 2. Behavior that may result in a violent act towards an vendor, contractor, volunteer, or member of the public will be addressed by the North Bay Farmers' Market accordingly.
- 3. Willful, deliberate or reckless damage to North Bay Farmers' Market equipment, and property or theft of property may result in prosecution.

Violation of these rules by any person may result in recovery of costs, suspension from North Bay Farmers' Market services/facilities and possible prosecution.